



FACILITY OPERATOR 1 OR 2 DEPARTMENT OF OPERATIONS



The Hershey Centre is the premiere sports and entertainment facility in the heart of Mississauga, Ontario. It is home to OHL Mississauga Steelheads and the NBA D-League Raptors 905. The facility has welcomed over 3 million guests in its 17 years of service, and hosts more than 140 event nights per year. The facility includes 3 community arenas and the Mississauga SportZone, a 200,000 square foot complex including indoor fieldhouse, triple gymnasium, fitness centre and more. The SMG managed facility is looking for energetic, customer service oriented, passionate individuals to add to its dynamic roster.

Position Summary:

The Facility Operator will be responsible for the daily activities required to run, maintain, and service the facility and its events personally or via subordinate workers. They are responsible to perform ice maintenance, event setup, building maintenance, grounds maintenance, and custodial duties. The Operator (Level 1 or 2) will function in a front line supervisory capacity and coordinate activities of part time operations personnel. The Operator will be responsible for opening and closing the facility, as well as investigating, analyzing, and resolving operational issues related to equipment, refrigeration plant, evacuation, injuries, and repairs. They will work closely with the Operations Manager and Chief Operator and assist in the supervision of related contracted services on behalf of SMG Operations.

Qualifications & Skills:

The successful candidate will have a secondary school diploma/certificate with a minimum of 2 years in a supervisory capacity and/or related work experience, in addition to the following certifications:

- Must possess valid Ontario class "G" driver's license.
- ORFA certification C.I.T. and/or Refrigeration "B" ticket a definite asset.
- Sport Management studies and/or sporting event experience an asset.

You will have the ability to perform heavy lifting, work at heights, demonstrated competence with tools and maintenance equipment. The position requires ability to work flexible hours, including weeknights, weekends, and holidays. Must possess a working knowledge of heating-ventilation and air condition systems, and the Occupational Health and Safety Act.

This position requires an individual with proven interpersonal, communication, report writing skills; excellent organization skills; the ability to develop rapport with management, tenants, fellow employees and the general public. The ability to prioritize and handle multiple projects simultaneously, working under tight deadlines is a definite asset. Must have basic computer skills, present a professional image, appearance and work ethic, as well as the ability to work with limited supervision and as a team member.

SMG provides a competitive compensation that includes a great benefit package - we look forward to meeting you!

Application process:

Qualified applicants are invited to submit a resume and cover letter to: david.hamilton@mississauga.ca.

Please include your salary expectations and available start date.

We thank all applicants for their interest but only those selected for further consideration will be contacted. SMG Canada ULC is an equal opportunity employer

Founded in 1977, SMG provides management services to more than 240 public assembly facilities including convention and exhibition centers, arenas, stadiums, theatres, performing arts centers, equestrian facilities, science centers and a variety of other venues. With facilities across the globe, SMG manages more than 15 million square feet of exhibition space and more than 1.5 million sports and entertainment seats. As the recognized global industry leader, SMG provides venue management, sales, marketing, event booking and programming, construction and design consulting, and pre-opening services for such landmark facilities as McCormick Place & Soldier Field in Chicago, Moscone Convention Center in San Francisco, Houston's NRG Park and the Mercedes-Benz Superdome. SMG also offers food and beverage operations through its concessions and catering company SAVOR, currently serving more than 140 accounts worldwide. For more information visit www.smgworld.com.